



# Licensing – Using the ICONICS Web Licensing Utility for Software Key Licenses



APPLICATION NOTE

June 2017

**Description:** Guide to the ICONICS Web Licensing Utility for software licenses.

**General Requirement:** Internet Browser (recommended Internet Explorer), installation of an ICONICS product.

## Introduction

The ICONICS Web Licensing Utility is the tool used to activate new licenses, add products to existing licenses, and kill licenses.

While the process is made easier when the machine with GENESIS64 is connected to the internet, an internet connection on that same machine is not required. You can use another machine with internet access and copy files and numbers from one machine to the other using a transfer method (like a USB stick).

The rest of this document assumes that you have an internet connection on the same machine as your GENESIS64 Licensing Software, but if you do not have an internet connection follow the instructions on the GENESIS64 or internet machine as appropriate and move the numbers or files from one machine to another as needed.

## 32 and 64 Products on the Same System

If you have a system with both 32-bit and 64-bit products (such as GENESIS32 and Hyper Historian), you only need to use one Software License Utility. You will have two License Utilities installed, but they are both used to modify the same underlying license, like having two doors to the same room. You can authorize, add-to, and kill your 32-bit and 64-bit licenses from a single utility.

When you have multiple product generations on the same system, we recommend that you use the .NET (64-bit) License Utility for all license actions.

When issuing new licenses or adding products to an existing license you can enter both 32-bit and 64-bit P numbers into the Web Licensing Utility at the same time.

## Issuing a New Software License

Follow these instructions to activate a license on a machine that currently has no license on it, or has a license on it that you want to overwrite.

If your machine already has a license on it and you are looking to add another license to it, see the next section entitled, "Adding to an Existing Software License".

**Important:** Remember that the 32-bit and 64-bit License Utilities both edit the same underlying license. If you have already activated a license with the 32-bit License Utility, do not use these "New Software License" steps with the 64-bit Utility. Doing so will remove your 32-bit license. Follow the steps in the "Adding to an Existing Software License" section below.

## Getting the Site Code – 64-Bit Generation or BizViz

For 64-bit generation products (GENESIS64, Hyper Historian, AnalytiX, or MobileHMI), on the machine where license will reside, open the ICONICS .NET License Utility.

You will see a dialog similar to Figure 1. Note the Site Code. We will need to enter this information into the web site later. You may leave this dialog open for later use.

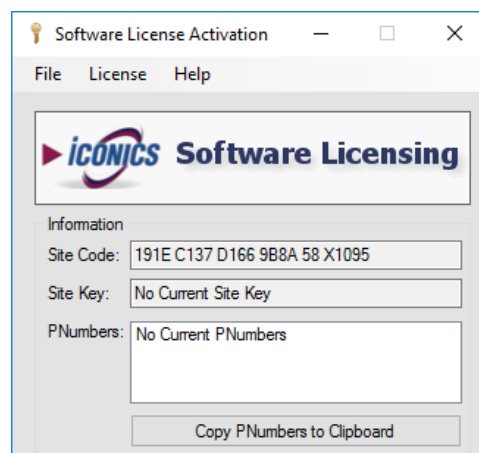


Figure 1 – Software License Activation Utility

## Getting the Site Code – GENESIS32

For GENESIS32, open the Licensing32 License Utility. Go to Actions → Authorize License. Note the Site Code. You will see a dialog similar to Figure 2. We will need to enter this information into the web site later. You may leave this dialog open for later use.



# Licensing – Using the ICONICS Web Licensing Utility for Software Key Licenses



APPLICATION NOTE

June 2017

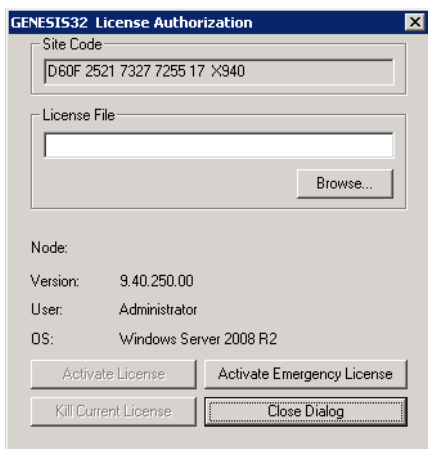


Figure 2 - GENESIS32 License Authorization

## Getting the .glic File

1. Go to <http://www.iconics.com/support> and click the "License Product" link on the right.
2. In the new page that comes up, select "Software" and log in with your user name and password.

**NOTE:** If you do not have a user name and password pair you can register for one using the "Create New Account" link at the bottom. If you have a username and password but have forgotten them, you can click on the "Forgot Password" link at the bottom.

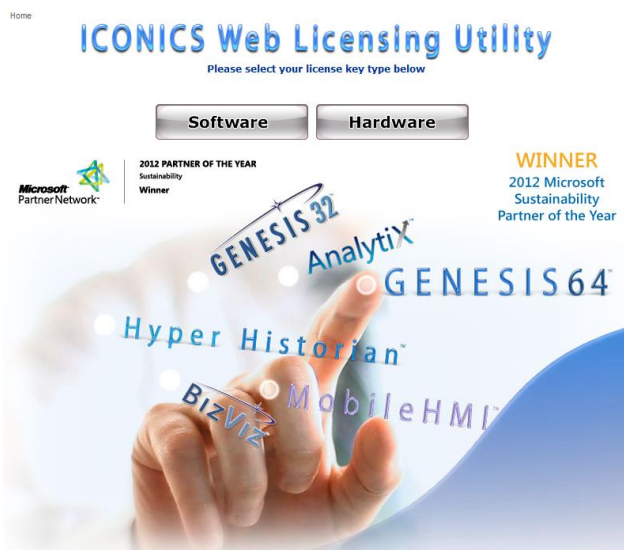


Figure 3 – ICONICS Web Licensing Utility

3. Once you have logged into the website, click on the "New License" link at the top.
4. Enter your Product Registration Number(s) and Customer Key(s) for the products.

**NOTE:** Your Product Registration Number(s) and Customer Key(s) are usually inside the DVD tin package that ICONICS sent when the product was purchased.

5. Click the "Next" button once you have entered all of your Product Registration Number(s).
6. Choose an existing end user or enter new end user information. Click "Next" when done.

**NOTE:** The existing end user dialog may take a few moments to appear. Please be patient.

7. In the next screen, you will see a list of the products that are available for you to license. Check all the products that you would like to license on this machine, then copy and paste the Site Code from your Software License Activation Utility into the appropriate field on the web page. Click "Next".
8. This page shows you a summary of what will be in your license. Check to make sure everything is correct, then click on the "Generate Key" button. You should see a page similar to Figure 4.

[Home](#) > [Software License](#) > [New License](#)

The following License File has been assigned to your system for use in license activation. Use the License File inside the ICONICS Software Licensing Utility. Please keep the Site Key for future reference purposes.

**Site Code: 974F 7B53 9691 6B22 16**  
**Site Key: 6379 73A4 8169 AB76 AB61 9D4E F5**

Download the following **LICENSE FILE** to authorize your license  
[Click here to download](#)

### Registered Products

| Product Key      | Product Description               | Order Date  | Order # | P Number           | G Number | Customer Key |
|------------------|-----------------------------------|-------------|---------|--------------------|----------|--------------|
| IC0360-SP V10 C1 | 1 MONTH LICENSE FOR IC0360-SP V10 | 04/Feb/2011 | 37520HQ | PN987006E8F8FA4693 |          | CUS02266     |

We recommend that you print this screen for your records. Use the print friendly button on the left. An email has been sent to your email account with the above information.

Thank you for choosing ICONICS.

Figure 4 – Generated License

9. Click on the "Click here to download" link in the middle to download the .glic file and save it somewhere on your machine, such as your desktop. The exact location does not matter, as long as you will know where to find it for the next step.

**NOTE:** If you misplace the file after licensing it, you can use the View License link with your Product Registration Number to download it again. This link will also be emailed to you.

## Activating the License

1. In the Software License Activation Utility or GENESIS32 License Authorization dialog, click on the "Browse" button and look for your .glic file that you downloaded in the previous step.



# Licensing – Using the ICONICS Web Licensing Utility for Software Key Licenses



## APPLICATION NOTE

June 2017

- Once you have selected the file and the License File field shows the correct file path, click on the "Activate License" button.
- You should then receive a popup message indicating the status of the license activation. You can click on "OK" to close the dialog.
- The License Utility should now show the current license information. At this point, your machine is licensed and ready to enter production.

**NOTE:** You may have noticed that the Site Code has changed. This is normal. The Site Code will change each time you activate, kill, or change your license.

## Adding to an Existing Software License

### Getting the Site Code and Site Key - 64-Bit Generation or BizViz

For 64-bit generation products (GENESIS64, Hyper Historian, AnalytiX, or MobileHMI), on the machine where license will reside, open the ICONICS .NET License Utility. Note the Site Code and the Site Key. We will need to enter this information into the web site later. You may leave this dialog open for later use.

### Getting the Site Code – GENESIS32

For GENESIS32, open the Licensing32 License Utility. Go to Actions → View License. Note the Site Code and Site Key. You may close this dialog, but you may want to leave the License Utility open for later use.

### Getting the .glic File

- Go to <http://www.iconics.com/support> and click the "License Product" link on the right.
- In the new page that comes up, select "Software" and log in with your user name and password.
- Once you have logged into the website, click on the "Add to License" link at the top.

**IMPORTANT NOTE:** It is very important to pick "Add to License" and not "New License". Picking "New License" will overwrite any existing license already activated on this machine. Make sure to pick "Add to License" if you are adding products to a machine that already has a license on it.

- Enter your existing Site Key, Product Registration Number(s), and Customer Key(s) for the new products.

**NOTE:** Your Product Registration Number(s) and Customer Key(s) are usually inside the DVD tin package that ICONICS sent when the product was purchased.

- Click the "Next" button once you have entered all of your Product Registration Number(s).
- Choose an existing end user or enter new end user information. Click "Next" when done.

**NOTE:** The existing end user dialog may take a few moments to appear. Please be patient.

- In the next screen, you will see a list of the products that are available for you to license. Check all the products that you would like to license on this machine, then copy and paste the Site Code from your Software License Activation Utility into the appropriate field on the web page. Click "Next".
- This page shows you a summary of what will be in your license. Check to make sure everything is correct, then click on the "Generate Key" button.
- Click on the "Click here to download" link in the middle to download the .glic file and save it somewhere on your machine, such as your desktop. The exact location does not matter, as long as you will know where to find it for the next step.

**NOTE:** If you misplace the file after licensing it, you can use the View License link with your Product Registration Number to download it again. This link will also be emailed to you.

## Activating the License

- If you are using the GENESIS32 License Utility, go to Actions → Authorize License.
- Click on the "Browse" button and look for your .glic file that you downloaded in the previous step.
- Once you have selected the file and the License File field shows the correct file path, click on the "Activate License" button.
- You should then receive a popup message indicating the status of the license activation. You can click on "OK" to close the dialog.
- The License Utility should now show the current license information. At this point, your destination machine is licensed and ready to enter production.

**NOTE:** You may have noticed that the Site Code has changed in the Software License Activation Utility. This is normal. The Site Code will change each time you activate, kill, or change your license.

## Killing a Software License

- Go to <http://www.iconics.com/support> and click the "License Product" link on the right.
- In the new page that comes up, select "Software" and log in with your user name and password.



# Licensing – Using the ICONICS Web Licensing Utility for Software Key Licenses



## APPLICATION NOTE

June 2017

- Once you have logged into the website, click on the “Kill License” link at the top. You will see a page similar to Figure 5.

Home > Software License > Kill License

### Kill License

Please enter the Site Key to be credited and the associated Kill Confirmation Code.  
Please enter Site Key and Kill Code exactly as shown in KILL.TXT file, including spaces.

Site Key:   
Kill Code:

To remove a license for GENESIS32, do the following:

- Click on Start, Programs, ICONICS Software License, and select License Utility.
- Select the Kill License command from the Actions menu.
- Enter your name, date and the password "itok" (lower case) into the dialog box; then click the OK button.
- The License Utility generates a dialog box containing your Site Key and the associated Kill Code and stores this information to the KILL.TXT file in %SystemDrive%\Program Files\ICONICS\SoftLic.
- Enter your Site Key and Kill Code into the text boxes above; then click the Remove Key button.

To remove a license for GENESIS64, do the following:

- Click on Start, Programs, ICONICS GENESIS64, Licensing Utility.
- Click the Kill License button on the main panel and click OK.
- The License Utility generates a dialog box containing your Site Key and the associated Kill Code and stores this information to the KillCode.txt file on your current desktop.
- Enter your Site Key and Kill Code into the text boxes above; then click the Remove Key button.

Figure 5 - Site Key/Kill Code Dialog

- Open the ICONICS .NET License Utility (for 64-bit products or BizViz) or the Licensing32 License Utility.
- In the ICONICS .NET License Utility, click on the “Kill Current License” button. In the Licensing32 License Utility, go to Actions → Authorize License and click on the “Kill Current License” button.
- A message will pop up asking you if you really want to kill the license. Click the “Yes” button.
- It will then provide you with a “License Killed” confirmation dialog as shown in Figure 6.

License Killed

License killed successfully.  
License information displayed below and written to:  
C:\Users\Administrator\Desktop

Please keep a copy of the information for your records.

Old Site Key:  
E379 73A4 8169 AB76 A861 9D4E F5

Kill Code:  
D190 C6F3 F8FE 05BE BD51 A247 9109 8F

Figure 6 - License Killed Dialog

- Copy the Old Site Key by clicking on “Copy” button next to it. Paste it into the Site Key field on the web page.
- Copy the Kill Code by clicking on “Copy” button next to it. Paste it into the Kill Code field on the web page.
- Once you have both fields completed click on the “Remove Key” button in the webpage.
- You will then get a message confirming that the license has been successfully removed. You will also receive an email with the killed license information. The products associated

with this Site Key are now safely parked on the website and available to be re-licensed at any time.

Home > Software License > Kill License

### Kill License

Site Key successfully deleted  
Site Key: 1B44 954F E61A 79ED 5FFA 6610 7C  
Kill Code: 6D57 CEFB FBFE 05B6 BD53 7A08 4ED5 EA

The following products are again available to you for registration:

| Product Key          | Product Description | Order Date       | Order # | PRegNo             | GRegNo             | Customer Key |
|----------------------|---------------------|------------------|---------|--------------------|--------------------|--------------|
| GEN64-v10.5 TEST LAB | v10.5 LICENSE       | 12/February/2010 | 29549HQ | PN8881113111111543 | GND66805A83AB68F45 | CUS02266     |

We recommend that you print this screen for your records. Use the print friendly button on the left.  
An email has been sent to your email account with the above information.

Thank you for choosing ICONICS.

Figure 7 - License Removed Confirmation

## Activating an Emergency License

ICONICS makes an emergency license available on the ICONICS Web Licensing Utility in case the original license is lost. This emergency license can be activated only once. It is identical to the original license except it lasts only for 60 days. The emergency license is designed to let your system continue running while you arrange for the replacement of the license. Once the permanent license has been replaced, the emergency 60-day license will be made available again for future use.

**NOTE:** Activating an Emergency license may destroy an existing license! Please do not activate an emergency license when another license is active. We recommend contacting ICONICS Technical Support before activating an emergency license.

For a given Product Registration Number starting with “PN”, the emergency license can be activated using the same Product Registration Number starting with “PE”. For example, for the Registration Number:

PN123ABC456DEF789G

The emergency Product Registration Number would be:

PE123ABC456DEF789G

The Customer Key number (CUS....) is the same for both the permanent and the emergency license.

**NOTE:** If your Product Registration Number does not start with PN, but P only, you can use the E switch for emergency license anyway.

Please fill in the online “Key Replacement Form” at <http://supportworx.iconics.com/License/Visualization/KeyReplForm.aspx> to start the replacement process of the original license if your license has been lost. Once your license has been recovered, follow the steps in the section titled, “Issuing a New Software License” to activate the new license.