



Product Change Notification

Change Notification #: PCN B3200001
Date of Publication: October 08, 2020
Subject: Getac B300G7 End of Life Notice
Product(s) Affected: B300G7
TYPE: <input type="checkbox"/> Software <input type="checkbox"/> Component <input type="checkbox"/> Specification <input type="checkbox"/> Certificate <input type="checkbox"/> Accessory <input checked="" type="checkbox"/> EOL <input type="checkbox"/> Others
Change Description: <p>This is a formal announcement that Getac will officially discontinue B300G7 (8th Generation Intel®Core™ Processors, Code Name: Kaby Lake R) from the current product line. The last day to order the affected product is January 9 2021.</p> <p>The new Getac B360 & B360Pro features the latest 10th Generation Intel®Core™Processors (Code Name: Comet Lake) and other upgrades is available now.</p> <p>Customers with active service contracts will continue to receive support from Getac as shown in Table 1 of the EoL information. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.</p>
Reason For Change: <p>Product End of Life</p>
Impact: The device and parts of B300G7 running on 8th Generation Intel®Core™Processors (Code Name: Kaby Lake R) will no longer be available.
Effective Date: October 08, 2020
Additional Information: See Next Page(s)

Rick Hwang
President of RSBU
Getac Technology Corp.



Product Change Notification

PCN **B3200001**

Getac Product Change Notifications are published to inform users of issues in Getac rugged products, that aren't urgent by nature. They are distributed to affected licensed Getac re-sellers and distributors receiving rugged products directly from Getac. Notifications are not distributed by Getac to non-licensed re-sellers, distributors and individuals, but are available to them on the Getac Website, www.getac.com.

Should you have any issue with the timeline or content of this change, please contact the Getac Representative(s) for your geographic location. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.



Product Marketing

Copyright © Getac Inc. All rights reserved.

Getac Technology Corp.

5F., Building A, No. 209, Sec.1, Nangang Rd., Nangang Dist., Taipei City 11568, Taiwan, R.O.C.

T:+886-2-27857888 F:+886-2-27852555

www.getac.com

Table 1. End-of-Life Milestones and Dates for the Getac EOL Products

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	2020/10/8
End-of-Sale Date:	The last date to config the product through Getac E-Quotation system.	2020/11/9
	The last date to order the product through Getac point-of-sale mechanisms. The product is no longer for sale after this date.	2021/1/9
Last Ship Date:	The last possible production / ship date forecast by Getac. The actual ship date is dependent on lead time without guarantees.	2021/2/9
End of New Service Attachment Date:	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	2021/5/9
End of SW Maintenance Releases Date:	The last date that Getac Engineering may release any final software maintenance releases or bug fixes. After this date, Getac Engineering will no longer develop, repair, maintain, or test the product software.	2023/10/9
End-of-sales date for user replaceable accessory	The last date to order the user-replaceable accessory through Getac point-of-sale mechanisms. After end of device sales, user will be able to purchase accessories to extend product usage.	2023/10/9
End-of-sales for spare parts	The last date to order spare parts.	2027/11/9 (Service notice to customer date)
End of maintenance service date	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	2028/2/9