



## Product Change Notification

**Change Notification #:** **PCN ZX200002**

**Date of Publication:** **July 29, 2020**

**Subject:** Getac ZX70G1 End of Life Notice

**Product(s) Affected:** ZX70

**TYPE:**  Software  Component  Specification  Certificate  Accessory  EOL  Others

**Change Description:**

This is a formal announcement that Getac will officially discontinue ZX70G1 (Intel Atom®Processor X Series, Code Name: Cherry Trail) from the current product line. The last day to order the affected product is October 29 2020.

Models Affected:

ZX70

ZX70-Ex

The new Getac ZX70G2 features the latest Qualcomm®Snapdragon™ 660 mobile platform and other upgrades is available now.

Customers with active service contracts will continue to receive support from Getac as shown in Table 1 of the EoL information. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Reason For Change:**

Product End of Life

**Impact:** The device and parts of ZX70G1 running on Intel Atom®Processor X Series (Code Name: Cherry Trail) will no longer be available.

**Effective Date:** **July 29, 2020**

**Additional Information:** See Next Page(s)

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Should you have any issue with the timeline or content of this change, please contact the Getac Representative(s) for your geographic location. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.



### Product Marketing

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**Table 1.** End-of-Life Milestones and Dates for the Getac EOL Products

<b>Milestone</b>	<b>Definition</b>	<b>Date</b>
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	2020/7/29
<b>End-of-Sale Date:</b>	The last date to config the product through Getac E-Quotation system.	2020/8/29
	The last date to order the product through Getac point-of-sale mechanisms. The product is no longer for sale after this date.	2020/10/29
<b>Last Ship Date:</b>	The last possible production / ship date forecast by Getac. The actual ship date is dependent on lead time without guarantees.	2020/11/29
<b>End of New Service Attachment Date:</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	2021/2/28
<b>End of SW Maintenance Releases Date:</b>	The last date that Getac Engineering may release any final software maintenance releases or bug fixes. After this date, Getac Engineering will no longer develop, repair, maintain, or test the product software.	2023/7/29
<b>End-of-sales date for user replaceable accessory</b>	The last date to order the user-replaceable accessory through Getac point-of-sale mechanisms. After end of device sales, user will be able to purchase accessories to extend product usage.	2023/7/29 (Next generation product will share the same accessories)
<b>End-of-sales for spare parts</b>	The last date to order spare parts.	2025/8/29 (Service notice to customer date)
<b>End of maintenance service date</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	2025/11/29